

SEND Helpline

Who?

SENCOs, HTs, Governors and Teaching staff

What?

Advice and guidance on implementing the SEND Code of Practice (2015) including:

- Assess, Plan, Do, Review cycle (including the Devon Graduated Response Tool)
- Recording and reporting progress to parents
- Promoting high-quality inclusive teaching in classrooms
- Monitoring and evaluating impact
- General advice on statutory processes i.e. requesting a statutory assessment of need, holding an annual review*
- Working with multi-agency partners
- Working with families

When?

Tuesdays 12-4pm term-time | 01392 287248
or email: LDP-SencoHelpline@babcockinternational.com

(please note emails will be responded to as quickly as possible but are accessed on Tuesdays 12-4pm only. If your enquiry is urgent please call the Babcock central number for support).

* Note that any enquiries related to named individuals under-going statutory assessment of need, transfer reviews or annual review process should be directed to the appropriate 0-25 SEN Team. Contact details can be found at <https://new.devon.gov.uk/supportforschools/services-and-contacts/send> or email specialeducation@devon.gov.uk
* Online Portal: For technical support on accounts or password issues, contact the One Support Team onesystemsupport-mailbox@devon.gov.uk